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If you are looking for an enchanting mix of relaxation and discovery then look no further than a Norfolk Broads Direct holiday on Britain's Magical Waterland - the Broads National Park. There are 125 miles of glorious waterways, teaming with wildlife, just waiting to be explored and, whether you choose to be afloat in one of our luxury cruisers or enjoy our waterside holiday cottages, there is no better way to discover the Broads.

Whether you have come for the bird and otter spotting, to enjoy the fabulous fishing, visit riverside pubs, capture the perfect sunset on camera, or simply sit back and relax as you glide through the water we are passionate about helping you to make the most of your visit.

Our Faircraft Loynes fleet of cruisers not only has a heritage dating back to 1878, but are amongst the most modern and well-equipped boats on the Broads. In short, we're here to provide you with the perfect floating home from home!

If you'd like the scenery without the sailing, then why not look at our range of delightful holiday homes? Many properties are right by the water and we've taken care to lovingly furnish each one to provide the ideal base for you to explore the whole of Norfolk, including its magnificent beaches.

Holidays should be an experience to remember and we are here to offer friendly advice to make sure you get the most out of your stay. Whether you are considering a boating holiday for the first time or need a little advice choosing the perfect cottage simply give us a call on **01603 782207**. Alternatively email **info@broads.co.uk** or visit **www.broads.co.uk**

We look forward to welcoming you to the Broads very soon!

With kindest regards

The Team at Norfolk Broads Direct



We have extended our early booking offer:
Book your 2020 holiday before 30 November 2019 to
receive 5% off the hire terms. Don't forget you can use your
returning customer loyalty discount in conjunction with any of our special offers.
Please see page 60 for details.

Families please note we are delighted to offer the Easter and October Half-Term school holidays for the very lowest price band!







Fair MARQUESS SLEEPS 2

Fair **PRINCE** SLEEPS 2







Fair SENATOR SLEEPS 2

Fair JUBILEE SLEEPS 2



SLEEPS 2-4





Fair VISCOUNT SLEEPS 2-4

Fair REGENT SLEEPS 2-4

Which boat will you choose?

The full selection of our cruisers is displayed on these two pages. For full details of each cruiser simply go to the relevant page number.

For more information or to book call us on **01603 782207** or visit our website www.broads.co.uk



Fair EXECUTIVE SLEEPS 2-4



20

Fair **COMMISSIONER** SLEEPS 4-6



Fair ENTREPRENEUR SLEEPS 4-6



Fair **COMMODORE** SLEEPS 4-6



Fair **DUCHESS** SLEEPS 4-6



Fair ROYALE SLEEPS 4-6



Fair MONARCH SLEEPS 4-6



Fair PRESIDENT SLEEPS 4-6



Fair **SOVEREIGN** SLEEPS 4 - 6



Fair COUNTESS SLEEPS 4-6



Fair **DUKE** SLEEPS 4-6



Fair MAJESTY SLEEPS 6



Fair **STATESMAN** SLEEPS 6-8



Fair ADMIRAL SLEEPS 6-8



Fair EMPEROR SLEEPS 8



Fair **EMPRESS** SLEEPS 7-11







Will this be your first time holidaying on the Broads?

Don't worry – you don't need previous boating experience to captain one of our luxury hire cruisers.

When you first board your cruiser one of our friendly, experienced team will thoroughly explain the controls and safety equipment before heading out on the river to teach you how to manoeuvre and to moor up your cruiser.

During your holiday you can be reassured that we are only ever a phone call away. Most of the time we can solve any questions that you may have over the telephone, however we're always happy to come out to you.

A folder containing practical information on captaining your cruiser is included on arrival along with a map and welcome pack containing our exclusive souvenir guidebook to the Broads and many other goodies.

If you would like some help with your choice of cruiser, please visit our website where you can take a virtual tour of each cruiser.

Still got questions? We're here to help you choose your perfect Broads break, so please give us a call on **01603 782207.**





About our holiday cruisers What's on board? All our holiday cruisers are fully equipped to ensure you have a safe, comfortable and carefree holiday, with each boat featuring: Mains power (via inverter with wattage restrictions) Please note that certain appliances, particularly hair straighteners and irons, are not suitable for use on board On each cruiser page you will find an interior layout plan. Please be aware that these are an artist's impression only - colour schemes and layout may vary; they are not to scale.

Helping you make the right choice

Price

Fully equipped galley includes cutlery,

microwave and fridge

controlled showers

pillows and blankets Towels (two per crew member)

Flat screen television, DVD player,

Warm air heating

radio/CD player

crockery and utensils, gas cooker / hob,

Hot and cold water, with temperature

Bed linen includes duvets, sheets,

Shaver point, hair dryer (low wattage 240v)

In addition to the standard equipment, there are

many other options and facilities on board. Please

see the individual cruiser pages for further details.

The cost of the cruiser is dependent on both the start date and the duration of your holiday. You will see on each individual cruiser page that the prices are shown for both a full week and a short break. For 10/11 night holidays, take the first week's hire price and add 50% of the following week's hire charge.

For two week holidays, save 10% or 15% off the lowest priced week. Save 15% off the lowest priced week for a two week holiday starting before 18th June or after 2 September 2019. Save 10% off the lowest priced week for a two week holiday starting between - 18th June or 2 September 2019.

Fuel Your cruiser will be ready for you with a full tank of GTL (Gas to Liquid) fuel; the fuel deposit is an average of what we think your chosen cruiser will use. On your return we will re-fill the tank and if you have used less than your deposit we will refund you, or if you have used over you may owe us a little extra.

Damage waiver

Although all the cruisers are insured, we require you to pay a non-refundable waiver of £45 per cruiser for cruisers up to 6 berth and £55 for cruisers 7 berth and over. This will cover you for any accidental damage caused to the boat, its equipment or to any third party. Alternatively, you have the option of paying a refundable security deposit; some party types will be required to pay this. For further details please see page 63.

FREE Car parking We provide one outside parking space free of charge to customers hiring a cruiser up to 4-6 berth, and two outside parking spaces free of charge for customers hiring a 6-berthplus cruiser. Additional outside and/or undercover parking available on request, a fee will apply. For further details please see page 63.



Complimentary welcome pack

On your arrival we will be delighted to present you with a special welcome gift.

Inside a lovely reusable jute bag you will find tea, coffee, quality snacks, bottle of bubbly and even a pack of NBD playing cards.



We care about your comfort. If you or anybody in your party has limited mobility, or other special needs, please telephone our booking office on 01603 782207. We will be delighted to help you select the boat or holiday home that best suits your needs.

SLEEPS 2-11

Size matters

Choose your cruiser to accommodate your whole party comfortably. You will notice that on each individual cruiser page it clearly states the maximum number of available beds. For example, Fair Executive sleeps 2-4, meaning that 2 people sleep in the forward cabin and 2 people can sleep in the saloon, your living area by day and sleeping area by night.



Bridges

There are low bridges at Wroxham, Potter Heigham, Wayford and Beccles which some classes of cruiser will not pass under at any time; these are clearly indicated within each cruiser's page. You will also find the cruiser's height when prepared for passage under bridges. When navigating Wroxham and Potter Heigham bridges we insist that our customers use the appropriate Bridge Pilot. There is a charge for the pilot at Potter hiegham. Please note that water and tidal conditions can make these bridges impassable to all cruisers at certain times.



Bow thrusters

useful addition to assist you to moor your boat.

Selected cruisers are fitted with bow thrusters. These will bring the boat around without moving forward or backwards, making manoeuvring and mooring easier. Not essential but a very



YOUR SAFETY

Safety is absolutely paramount on and

around the water. Norfolk **Broads Direct provides buoyancy** aids for all of your party, and we even have buoyancy aids available for dogs (refundable deposit required for dog buoyancy aids).



Shore power

All of the cruisers in our fleet can be hooked up to shore power points that can be found

at various moorings and boatyards around the Broads. Hooking up to shore power will provide charging capacity to the on-board batteries giving greater flexibility for the use of the 240v power supply. However, the use of shore power is not essential as your normal cruising should ensure sufficient power in your batteries for the evening.



Pets

There is no need to leave your best friend at home. Pets are welcome on board all our holiday cruisers and there are plenty of areas to let them off to stretch their legs. An extra charge applies to pets; see Page 63. Maximum of two dogs per cruiser. A refundable £10 deposit is required for the loan of a dog buoyancy aid. Please bring suitable bedding for your dog. We respectfully request that dogs are kept off the upholstered furnishings and out of carpeted cabins.



Fishing

The coarse fishing season runs from 16 June to 14 March. You will need a current

Environment Agency rod licence available from Post Offices or online at www.environment-agency.gov.uk.

For more information please visit www.broads.co.uk/ norfolk-broads/fishing-on-the-broads

Choose your holiday duration

Whether you would prefer to take a long weekend, extended mid-week break, a full week holiday or maybe even longer, we can be as flexible as you wish.

- Three night short breaks start on a Friday or Saturday
- Four night short breaks start on a Monday or Tuesday
- Weekly holidays start on a Monday, Tuesday, Friday or Saturday.

Longer holidays can start on any of these days. Please see individual cruiser pages for unique start days









Ratinas

For your reassurance we have had Norfolk Broads Direct independently assessed by British Marine (BM) and Visit England (VE). Our boatyard and hireboat operation holds a Quality Accredited Boatyard (QAB) accreditation.

Our cruisers have been individually assessed to demonstrate the quality, standard and facilities provided. The grades are displayed on each cruiser's description. All NBD cruisers are either four or five star rated, reflecting the overall quality of our prestigious fleet. We also offer Premier Cruisers, equipped to the very highest specification, which take five star rated cruisers to a new level.

Trust Pilot

To give you even more confidence in the quality of our fleet and service we have registered with the independent review site TrustPilot. Read what our customers have said about us here https://uk.trustpilot.com/ review/www.broads.co.uk

To help you choose the right cruiser for your party we have tried to include as much information as possible. However, should you require any further assistance, please do not hesitate to contact us on 01603 782207.

ONE

Select the right cruiser to suit your party's requirements. To help with your choice you can take a virtual tour around our cruisers; visit our website www.broads.co.uk

TWO

Check that the cruiser you would like is available for your desired holiday start date. It is often easier at this stage to have a couple of choices to avoid any disappointment. You can either check availability via our website www.broads.co.uk or if you would prefer to speak to us, call on 01603 782207.

THREE

At this point, if you are making your booking via our website, we will ask for your name, address and details of your party. Any optional extras can be reserved via email or by calling us. Booking online takes just a few minutes and all payments are made through a secure payment gateway.

To discuss your requirements, or to talk through the different types of cruisers or waterside holiday homes we have on offer, please telephone our booking office on 01603 782207. We will be delighted to answer your questions and help to steer you towards the perfect holiday for you and your party.

We require a minimum of two adults on each cruiser.

We look forward to welcoming you very soon!





- Raised central steering position
- Electrically operated sliding canopy over saloon.

accommodation for a couple

- Easy stern access
- Bow thruster for ease of mooring.
- Separate dining area
- TV/DVD player in saloon
- Additional TV in aft cabin
- Enclosed full height shower unit with electric flush toilet
- Electric anchor winch

Sleeping

1 double in rear cabin

Please note: will not pass under Potter Heigham bridge. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft (2.13m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	955	670
07 May - 20 May	1235	855
21 May - 27 May	1585	1105
28 May - 03 Jun	1405	980
04 Jun - 17 Jun	1500	1060
18 Jun - 15 Jul	1585	1105
16 Jul - 26 Aug	1740	1220
27 Aug - 02 Sep	1585	1105
03 Sep- 16 Sep	1310	910
17 Sep - 16 Dec	955	670
17 Dec - 01 Jan	1235	855
FUEL DEPOSIT	130	65
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 35ft (10.67m) B: 12ft (3.66m)





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- Dual steering with excellent outside steering position
- Alfresco dining and lounging area
- Bow thruster for ease of mooring
- Luxury bathroom with full height shower unit
- Laminate flooring throughout
- TV and DVD player with freeview channels in saloon
- TV with freeview channels in cabin
- Electric anchor winch

Sleeping

2 doubles made up of:

- 1 large cabin with walk around double bed
- 1 convertible double in saloon

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 4in (2.55m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films. music etc

Dates	Week	Short Week
02 Jan - 06 May	1045	725
07 May - 20 May	1320	915
21 May - 27 May	1705	1200
28 May - 03 Jun	1515	1060
04 Jun - 17 Jun	1610	1130
18 Jun - 15 Jul	1705	1200
16 Jul - 26 Aug	1890	1320
27 Aug - 02 Sep	1705	1200
03 Sep- 16 Sep	1420	995
17 Sep - 16 Dec	1045	725
17 Dec - 01 Jan	1320	915
FUEL DEPOSIT	130	65
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 36ft (10.97m) B: 12ft (3.66m)







- Raised central steering position
- Electrically operated sliding canopy over saloon.
- Easy stern access
- Bow thruster for ease of mooring.
- Separate dining area
- TV/DVD player in saloon
- Additional TV in aft cabin
- Enclosed full height shower unit with electric flush toilet

Sleeping

1 double in rear cabin

Please note: will not pass under Potter Heigham bridge. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft (2.13m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

	Dates	Week	Short Week
200	02 Jan - 06 May	935	655
	07 May - 20 May	1205	835
g	21 May - 27 May	1545	1065
Ē	28 May - 03 Jun	1360	960
	04 Jun - 17 Jun	1455	1035
	18 Jun - 15 Jul	1545	1065
Ē	16 Jul - 26 Aug	1690	1185
7	27 Aug - 02 Sep	1545	1065
	03 Sep- 16 Sep	1265	885
	17 Sep - 16 Dec	935	655
	17 Dec - 01 Jan	1205	835
	FUEL DEPOSIT	130	65
	DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 35ft (10.67m) B: 12ft (3.66m)





Forward steering position

perfect for a couple

- Split sliding canopy
- Single level throughout
- Easy stern access
- Walk around double berth
- Shower and electric flush toilet
- TV/DVD player in saloon

Sleeping

1 double in rear cabin

Passes under all bridges at suitable tides. Cruiser height when prepared for passage under bridges 6ft 8in (2.03m)

Dates	Week	Short Week	
02 Jan - 06 May	740	520	
07 May - 20 May	940	655	
21 May - 27 May	1210	840	
28 May - 03 Jun	1080	755	
04 Jun - 17 Jun	1145	800	
18 Jun - 15 Jul	1210	840	
16 Jul - 26 Aug	1345	940	
27 Aug - 02 Sep	1210	840	
03 Sep- 16 Sep	1010	705	
17 Sep - 16 Dec	740	520	
17 Dec - 01 Jan	940	655	
FUEL DEPOSIT	100	50	
DAMAGE WAIVER	45	45	



CRUISER DIMENSIONS L: 31ft (9.44m) B: 12ft (3.66m)







- External steering position
- Easy folding rear canvas canopy
- Spacious outside seating and dining area
- Shower and electric flush toilet
- TV/DVD player in saloon

Sleeping

1 double in forward cabin

Please note: will not pass under Potter Heigham bridge. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft 2in (2.18m)

Dates	Week	Short Week
02 Jan - 06 May	800	570
07 May - 20 May	1040	725
21 May - 27 May	1325	915
28 May - 03 Jun	1170	825
04 Jun - 17 Jun	1245	875
18 Jun - 15 Jul	1325	915
16 Jul - 26 Aug	1470	1040
27 Aug - 02 Sep	1325	915
03 Sep- 16 Sep	1100	785
17 Sep - 16 Dec	800	570
17 Dec - 01 Jan	1040	725
FUEL DEPOSIT DAMAGE WAIVER	100 45	50 45
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 33ft (10.6m) B: 12ft (3.66m)





- Sunroof over saloon
- Easy stern access
- Bow thruster for ease of mooring
- Satellite dome to receive Freesat TV channels
- TV/DVD player in saloon
- Additional TV in forward cabin
- Rear patio doors to large outside seating area
- Walk around double berth
- Whirlpool bath and domestic flush toilet
- Separate full height shower/wet room

Sleeping

double in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 10in (2.69m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	930	660
07 May - 20 May	1210	840
21 May - 27 May	1550	1085
28 May - 03 Jun	1380	965
04 Jun - 17 Jun	1470	1040
18 Jun - 15 Jul	1550	1085
16 Jul - 26 Aug	1710	1195
27 Aug - 02 Sep	1550	1085
03 Sep- 16 Sep	1280	895
17 Sep - 16 Dec	930	660
17 Dec - 01 Jan	1210	840
FUEL DEPOSIT	130	65
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 36ft (10.97m) B: 12ft (3.66m)



Comfortable and practical cruiser, ideal for a couple

Features

- Raised central steering position
- Sliding canopy over saloon seating area
- Walk around rear double berth
- Spacious shower with electric flush toilet
- TV/DVD player in saloon

Sleeping

2 doubles made up of:

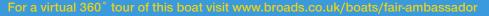
- 1 double in rear cabin
- 1 convertible double in saloon

Passes under all bridges at suitable tides. Cruiser height when prepared for passage under bridges 6ft 9in (2.11m)

Dates	Week	Short Week
02 Jan - 06 May	650	450
07 May - 20 May	815	575
21 May - 27 May	1055	730
28 May - 03 Jun	935	655
04 Jun - 17 Jun	1005	695
18 Jun - 15 Jul	1055	730
16 Jul - 26 Aug	1165	815
27 Aug - 02 Sep	1055	730
03 Sep- 16 Sep	870	610
17 Sep - 16 Dec	650	450
17 Dec - 01 Jan	815	575
FUEL DEPOSIT	100	50
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 31ft (9.45m B: 11ft (3.35m)







- Forward steering position
- Split sliding canopy
- Single level throughout
- Easy stern access
- Shower and electric flush toilet
- TV/DVD player in saloon

Sleeping

2 doubles and 1 single made up of:

- 1 double in rear cabin
- 1 single and 1 convertible double in saloon

Passes under all bridges at suitable tides. Cruiser height wher prepared for passage under bridges 6ft 8in (2.03m)

Dates	Week	Short Week
02 Jan - 06 May	650	450
07 May - 20 May	815	575
21 May - 27 May	1055	730
28 May - 03 Jun	935	655
04 Jun - 17 Jun	1005	695
18 Jun - 15 Jul	1055	730
16 Jul - 26 Aug	1165	815
27 Aug - 02 Sep	1055	730
03 Sep- 16 Sep	870	610
17 Sep - 16 Dec	650	450
17 Dec - 01 Jan	815	575
FUEL DEPOSIT DAMAGE WAIVER	100 45	50 45
DAMAGE WAIVER		













- Forward steering position
- Split sliding canopy
- Single level throughout
- Walk around rear double berth
- Large bathroom with a full size corner bath with shower overhead and domestic flush toilet

couple or young family

TV/DVD player in saloon

Sleeping

1 double, 2 singles made up of:

- 1 double, 1 single in rear cabin
- 1 single in saloon

Passes under all bridges at suitable tides. Cruiser height wher prepared for passage under bridges 6ft 10in (2.08m)

Dates	Week	Short Week
02 Jan - 06 May	720	500
07 May - 20 May	920	640
21 May - 27 May	1200	835
28 May - 03 Jun	1065	740
04 Jun - 17 Jun	1130	795
18 Jun - 15 Jul	1200	840
16 Jul - 26 Aug	1320	920
27 Aug - 02 Sep	1200	840
03 Sep- 16 Sep	995	690
17 Sep - 16 Dec	720	500
17 Dec - 01 Jan	920	640
FUEL DEPOSIT	100	50
DAMAGE WAIVER	45	45

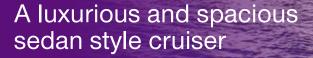


CRUISER DIMENSIONS
L: 35ft (10.66m) B: 12ft (3.66m)









- Sun-roof over saloon
- Easy stern access
- Bow thruster for ease of mooring
- Satellite dome to receive Free-sat TV channels
- TV/DVD player in saloon
- Additional TV in forward cabin
- Rear patio doors to large outside seating area
- Walk around double berth
- Whirlpool bath & domestic flush toilet
- Seperate full height shower/wet room

Sleeping

2 doubles made up from:

- 1 double in forward cabin
- 1 sofa bed in saloon

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 10in (2.69m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

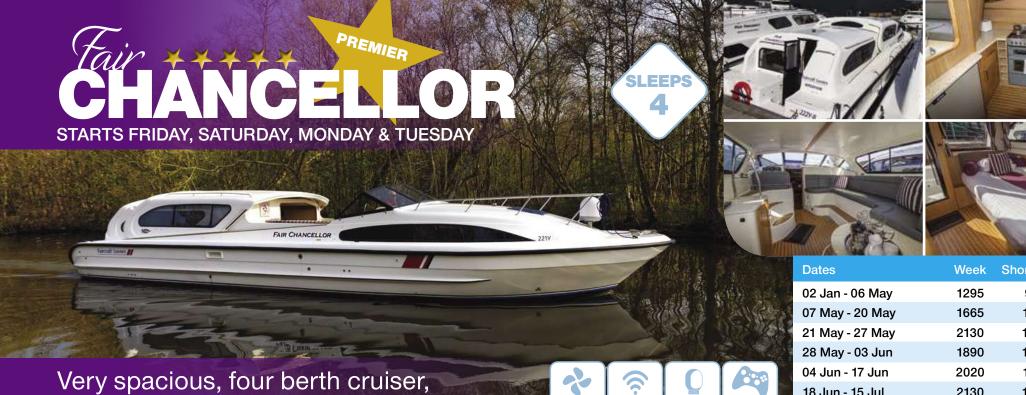
Dates	Week	Short Week
02 Jan - 06 May	955	670
07 May - 20 May	1235	855
21 May - 27 May	1585	1105
28 May - 03 Jun	1405	980
04 Jun - 17 Jun	1500	1060
18 Jun - 15 Jul	1585	1105
16 Jul - 26 Aug	1740	1220
27 Aug - 02 Sep	1585	1105
03 Sep- 16 Sep	1310	910
17 Sep - 16 Dec	955	670
17 Dec - 01 Jan	1235	855
FUEL DEPOSIT	130	65
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 36ft (10.97m) B: 12ft (3.66m)







Raised central steering position

perfect for two couples

- Electrically operated sliding canopy over saloon.
- Easy stern access
- Bow thruster for easy mooring
- Satellite dome to receive free-sat TV channels
- TV/DVD player in saloon
- Playstation 4 (games not included)
- 2 en-suite shower rooms with enclosed shower, 1 full height and electric flush toilets
- Electric anchor winch

Sleeping

2 doubles or 1 double and 2 singles made up of:

- 1 double in rear cabin
- 1 double or 2 singles in forward cabin

Please note: will not pass under Potter Heigham bridge. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft (2.13m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	1295	905
07 May - 20 May	1665	1150
21 May - 27 May	2130	1500
28 May - 03 Jun	1890	1320
04 Jun - 17 Jun	2020	1410
18 Jun - 15 Jul	2130	1500
16 Jul - 26 Aug	2365	1665
27 Aug - 02 Sep	2130	1500
03 Sep- 16 Sep	1770	1245
17 Sep - 16 Dec	1295	905
17 Dec - 01 Jan	1665	1150
FUEL DEPOSIT DAMAGE WAIVER	150 45	75 45



CRUISER DIMENSIONS L: 44ft (13.41m) B: 12ft (3.66m)









 Dual steering with excellent outside seating, dining area and sun lounger

and dining area, perfect for two couples

- Sunroof over the saloon
- Easy stern access
- Bow thruster for ease of mooring
- Satellite dome to receive Freesat TV channels
- TV/DVD player in saloon
- PlayStation 4 (games not included)
- Spacious saloon and galley
- 2 en-suite shower rooms with enclosed, full height showers and electric flush toilets
- Electric anchor winch

Sleeping

3 doubles, or 2 doubles and 2 singles made up of:

BOW THRUSTER

- 1 double in rear cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft 10in (2.39m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	1400	975
07 May - 20 May	1780	1240
21 May - 27 May	2295	1610
28 May - 03 Jun	2040	1420
04 Jun - 17 Jun	2170	1535
18 Jun - 15 Jul	2295	1610
16 Jul - 26 Aug	2545	1780
27 Aug - 02 Sep	2295	1610
03 Sep- 16 Sep	1910	1340
17 Sep - 16 Dec	1400	975
17 Dec - 01 Jan	1780	1240
FUEL DEPOSIT	150	75
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 44ft (13.41m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-commissioner







Short Week

1005

1280

1655

1465

1555

1655

1830

1655

1365

1005

1280

Week

1435

1835

2355

2090

2225

2355

2605

2355

1950

1435

1835

150

02 Jan - 06 May

07 May - 20 May

21 May - 27 May

28 May - 03 Jun

04 Jun - 17 Jun

18 Jun - 15 Jul

16 Jul - 26 Aug

27 Aug - 02 Sep

03 Sep- 16 Sep

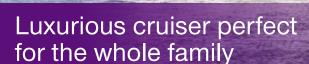
17 Sep - 16 Dec

17 Dec - 01 Jan

FUEL DEPOSIT

DAMAGE WAIVER





Sleeping

3 doubles, or 2 doubles and 2 singles made up of:

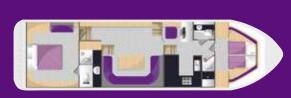
- 1 double in rear cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 2in (2.49m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Features

- Dual steering with excellent outside seating, dining area
- Sunroof over the saloon
- Bow thruster for ease of mooring
- Playstation 4 (games not included)
- TV/DVD player in saloon
- Spacious saloon and galley
- 2 en-suite shower rooms with enclosed, full height showers and electric flush toilets
- Additional TV in rear cabin
- Electric anchor winch



CRUISER DIMENSIONS L: 46ft (14.02m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-entrepreneur









- Dual steering with excellent outside steering position
- Easy stern access
- Bow thruster
- Upper deck with cushioned seating
- TV/DVD player in saloon
- Additional TV in rear cabin
- PlayStation 3 (games not included)
- 2 shower rooms, 1 en-suite with full height enclosed shower and electric flush toilets

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double in rear cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft 11in (2.41m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc.

Dates	Week	Short Week
02 Jan - 06 May	965	670
07 May - 20 May	1225	860
21 May - 27 May	1570	1100
28 May - 03 Jun	1405	985
04 Jun - 17 Jun	1490	1040
18 Jun - 15 Jul	1570	1100
16 Jul - 26 Aug	1745	1225
27 Aug - 02 Sep	1570	1100
03 Sep- 16 Sep	1310	915
17 Sep - 16 Dec	965	670
17 Dec - 01 Jan	1225	860
FUEL DEPOSIT	130	65
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS
L: 35ft (10.67m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-commodore



- Forward steering position
- Split sliding canopy
- Single level throughout
- Easy stern access
- 2 shower rooms, 1 en-suite with electric flush toilets

with easy rear access

A family boat all on one level

TV/DVD player in saloon

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double or 2 singles in rear cabin
- 1 double in centre cabin
- 1 convertible double in saloon

Passes under all bridges at suitable tides. Cruiser height when prepared for passage under bridges 6ft 10in (2.08m)

Dates	week	Short week
02 Jan - 06 May	805	570
07 May - 20 May	1030	715
21 May - 27 May	1310	915
28 May - 03 Jun	1170	825
04 Jun - 17 Jun	1255	875
18 Jun - 15 Jul	1310	915
16 Jul - 26 Aug	1470	1030
27 Aug - 02 Sep	1310	915
03 Sep- 16 Sep	1100	775
17 Sep - 16 Dec	805	570
17 Dec - 01 Jan	1030	715
FUEL DEPOSIT	100	50
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 35ft (10.67m) B: 12ft (3.66m)







Easy stern access

to six people

- Bow thruster for ease of mooring
- Upper deck with cushioned seating
- TV/DVD player in saloon
- Additional TV in rear cabin
- PlayStation 3 (games not included)
- 2 shower rooms, 1 en-suite with full height enclosed shower with electric flush toilets

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double in rear cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft 11in (2.41m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	1045	725
07 May - 20 May	1320	915
21 May - 27 May	1705	1200
28 May - 03 Jun	1515	1060
04 Jun - 17 Jun	1610	1130
18 Jun - 15 Jul	1705	1200
16 Jul - 26 Aug	1890	1320
27 Aug - 02 Sep	1705	1200
03 Sep- 16 Sep	1420	995
17 Sep - 16 Dec	1045	725
17 Dec - 01 Jan	1320	915
FUEL DEPOSIT DAMAGE WAIVER	130 45	65 45



CRUISER DIMENSIONS
L: 35ft (10.67m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-royale





- Dual steering with excellent outside steering position
- Upper deck with cushioned seating and dining table
- Bow thruster for ease of mooring
- Satellite dome to receive free-sat TV channels.
- TV/DVD player in saloon
- PlayStation 4 (games not included)
- Additional TV in rear cabin
- Large rear cabin with walk around double berth
- 1 en-suite bathroom with whirlpool corner bath, overhead shower & domestic flush toilet
- 1 forward shower room with electric flush toilet

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double in rear cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 2in (2.49m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	1145	805
07 May - 20 May	1465	1030
21 May - 27 May	1885	1325
28 May - 03 Jun	1675	1175
04 Jun - 17 Jun	1775	1245
18 Jun - 15 Jul	1885	1325
16 Jul - 26 Aug	2085	1455
27 Aug - 02 Sep	1885	1325
03 Sep- 16 Sep	1560	1090
17 Sep - 16 Dec	1145	805
17 Dec - 01 Jan	1465	1030
FUEL DEPOSIT DAMAGE WAIVER	150 45	75 45
Britiniae Willer		



CRUISER DIMENSIONS
L: 40ft (12.19m) B: 12ft (3.66m)



Dual steering with excellent outside steering position

Prestigious cruiser with spacious

Alfresco dining area

living in mind

- Bow thruster for ease of mooring
- Sunroof over saloon
- Satellite dome to receive Freesat TV channels
- TV/DVD player in saloon
- Additional TVs in both cabins
- Xbox 360 (games not included)
- 1 en-suite bathroom with whirlpool corner bath with shower over bath and domestic flush toilet
- Full height shower room with domestic flush toilet
- Forward en-suite with electric flush toilet

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double in rear cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 2in (2.49m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	1375	960
07 May - 20 May	1750	1215
21 May - 27 May	2250	1575
28 May - 03 Jun	2000	1395
04 Jun - 17 Jun	2125	1490
18 Jun - 15 Jul	2250	1575
16 Jul - 26 Aug	2500	1750
27 Aug - 02 Sep	2250	1575
03 Sep- 16 Sep	1875	1315
17 Sep - 16 Dec	1375	960
17 Dec - 01 Jan	1750	1215
FUEL DEPOSIT	150	75
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 46ft (14.02m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-president





- Dual steering with excellent outside steering position
- Upper deck with cushioned seating and dining table
- Bow thruster for ease of mooring
- Satellite dome to receive Freesat TV channels
- TV/DVD player in saloon
- Playstation 4 (games not included)
- Additional TV in aft cabin
- Large rear cabin with walk around double berth.
- 1 en-suite bathroom with whirlpool corner bath, overhead shower and domestic flush toilet
- 1 forward shower room with electric flush toilet

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double in rear cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 2in (2.49m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	1215	850
07 May - 20 May	1535	1075
21 May - 27 May	1970	1375
28 May - 03 Jun	1750	1230
04 Jun - 17 Jun	1865	1310
18 Jun - 15 Jul	1970	1375
16 Jul - 26 Aug	2195	1535
27 Aug - 02 Sep	1970	1375
03 Sep- 16 Sep	1650	1150
17 Sep - 16 Dec	1215	850
17 Dec - 01 Jan	1535	1075
FUEL DEPOSIT	150	75
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS L: 40ft (12.19m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-sovereign







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	-u	COLL	\mathbf{U}

- Raised central steering position
- Electrically operated sliding canopy over saloon.
- Easy stern access
- TV/DVD player in saloon
- X-Box 360 (games not included)
- 2 shower rooms, 1 en-suite with electric flush toilets

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double and 1 single in rear cabin
- 1 convertible double in the saloon
- 1 double or 2 singles in forward cabin

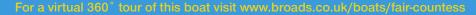
Please note: will not pass under Potter Heigham bridge. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 6ft 10in (2.08m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc.

Dates	Week	S/Week	
02 Jan - 06 May	900	645	
07 May - 20 May	1140	805	
21 May - 27 May	1480	1040	
28 May - 03 Jun	1300	915	
04 Jun - 17 Jun	1400	990	
18 Jun - 15 Jul	1480	1040	
16 Jul - 26 Aug	1655	1145	
27 Aug - 02 Sep	1480	1040	
03 Sep- 16 Sep	1240	860	
17 Sep - 16 Dec	900	645	
17 Dec - 01 Jan	1140	805	
FUEL DEPOSIT	130	65	
DAMAGE WAIVER	45	45	



CRUISER DIMENSIONS L: 40ft (12.19m) B: 12ft (3.66m)







- Forward steering position
- Split sliding canopy
- Single level throughout
- TV/DVD player in saloon
- PlayStation 3 (games not included)
- 2 shower rooms, 1 en-suite with electric flush toilets

Sleeping

2 doubles and 2 singles made up of:

- 1 double and 1 single in rear cabin
- 2 singles in centre cabin
- 1 convertible double in saloon

Passes under all bridges at suitable tides. Cruiser height when prepared for passage under bridges 6ft 10in (2.08m)

Dates	Week	S/Week
02 Jan - 06 May	850	595
07 May - 20 May	1085	775
21 May - 27 May	1400	985
28 May - 03 Jun	1240	865
04 Jun - 17 Jun	1305	920
18 Jun - 15 Jul	1405	985
16 Jul - 26 Aug	1545	1085
27 Aug - 02 Sep	1405	985
03 Sep- 16 Sep	1165	820
17 Sep - 16 Dec	850	595
17 Dec - 01 Jan	1085	775
FUEL DEPOSIT	130	65
DAMAGE WAIVER	45	45



CRUISER DIMENSIONS
L: 40ft (12.19m) B: 12ft (3.66m)





- Raised central steering position
- Sliding canopy over saloon
- Easy stern access
- Bow thruster for easy mooring
- Satellite dome to receive Freesat TV channels
- TV/DVD player in saloon
- PlayStation 4 (games not included)
- Large separate galley and dining area
- 2 shower rooms, one en-suite and electric flush toilets

Sleeping

3 doubles or 2 doubles and 2 singles made up of:

- 1 double in rear cabin
- 1 double in centre cabin
- 1 double or 2 singles in forward cabin

Please note: will not pass under Potter Heigham bridge. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft (2.13m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

Dates	Week	Short Week
02 Jan - 06 May	1260	875
07 May - 20 May	1600	1120
21 May - 27 May	2055	1435
28 May - 03 Jun	1825	1280
04 Jun - 17 Jun	1935	1355
18 Jun - 15 Jul	2055	1435
16 Jul - 26 Aug	2275	1590
27 Aug - 02 Sep	2055	1435
03 Sep- 16 Sep	1705	1195
17 Sep - 16 Dec	1260	875
17 Dec - 01 Jan	1600	1120
FUEL DEPOSIT DAMAGE WAIVER	150 45	75 45



CRUISER DIMENSIONS L: 44ft (13.41m) B: 12ft (3.66m)





Features

- Dual steering with excellent outside seating area complete with sun lounger suitable for the whole party
- Sunroof over the saloon
- Easy stern access
- Bow thruster for ease of mooring
- Satellite dome to receive Freesat TV channels
- TV/DVD player in saloon
- PlayStation 4 (games not included)
- Spacious saloon and galley
- 3 shower rooms, 1 en-suite with electric flush toilets

Sleeping

4 doubles or 3 doubles, 2 singles made up of:

- 1 double in rear cabin
- 1 double in rear mid cabin.
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxham, Potter Heigham, Wayford or Beccles old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft 10in (2.39m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc





CRUISER DIMENSIONS L: 44ft (13..41m) B: 12ft (3.66m)









Week

Short Week

Features

- Dual steering with excellent outside seating area suitable for the whole party
- Sunroof over the saloon
- Easy stern access
- Bow thruster for ease of mooring
- TV/DVD player in saloon
- PlayStation 4 (games not included)
- Spacious saloon and galley
- 3 shower rooms, 1 en-suite with electric flush toilets

Sleeping

4 doubles or 3 doubles, 2 singles made up of:

- 1 double in rear cabin
- 1 double in rear mid cabin
- 1 convertible double in saloon
- 1 double or 2 singles in forward cabin

Wayford or Beccles old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 8ft 2in (2.49m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc



CRUISER DIMENSIONS
L: 40ft (12.19m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-admiral











Modern cruiser, ideal for larger groups

Features

- Dual steering with excellent outside seating area
- Upper deck with cushioned seating and table
- Sunroof over saloon
- Easy stern access
- Bow thruster for ease of mooring
- Spacious saloon and galley
- TV/DVD player in saloon
- PlayStation 4 (games not included)
- 3 showers, 1 en-suite with electric flush toilets

Sleeping

4 doubles or 2 doubles, 4 singles made up of:

- 1 double or 2 singles in rear cabin
- 1 double in rear middle cabin
- 1 double in forward middle cabin
- 1 double or 2 singles in forward cabin

Please note: will not pass under Wroxnam, Potter Heigham, Wayford or Beccles Old bridges. Will pass under other bridges at suitable tides. Cruiser height when prepared for passage under bridges 7ft 10in (2.39m)

Wi-Fi: Limited free WiFi available. Not suitable for streaming films, music etc

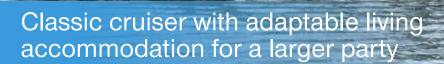
Dates	Week	Short Week
02 Jan - 06 May	1400	970
07 May - 20 May	1770	1245
21 May - 27 May	2290	1600
28 May - 03 Jun	2035	1415
04 Jun - 17 Jun	2170	1515
18 Jun - 15 Jul	2290	1600
16 Jul - 26 Aug	2540	1775
27 Aug - 02 Sep	2290	1600
03 Sep- 16 Sep	1905	1335
17 Sep - 16 Dec	1400	970
17 Dec - 01 Jan	1770	1245
FUEL DEPOSIT	150	75
DAMAGE WAIVER	55	55



CRUISER DIMENSIONS
L: 44ft (13.41m) B: 12ft (3.66m)

For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-emperor







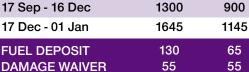




17 Sep - 16 Dec

17 Dec - 01 Jan

FUEL DEPOSIT



1315

1315

1315

1315

1645

1315

1230

Features

- Raised central steering position
- Electrically operated canopy over saloon
- Easy stern access
- Comfortable family space, offering open plan saloon, galley and dinette
- TV/DVD player in saloon
- PlayStation 4 (games not included)
- 3 shower rooms, 1 en-suite with electric flush toilets

Sleeping

4 doubles, 3 singles or 3 doubles, 4 singles made up of:

- 2 double rear cabins
- 1 single rear cabin
- 2 convertible doubles and 1 single in open plan saloon/dinette
- 1 double or 2 singles in forward cabin

Please note: will not pass under Potter Heigham bridge. Will



For a virtual 360° tour of this boat visit www.broads.co.uk/boats/fair-empress

CRUISER DIMENSIONS L: 46ft (14.02m) B: 12ft (3.66m)





why not stay in ROXIIAM2

If you want to enjoy all that the Broads National Park has to offer but prefer to stay on dry land, then look no further than a self-catering break in one of our delightful cottages, apartments or penthouses in Wroxham - "The Capital of the Broads."

Most of our comfortably furnished holiday homes enjoy a stunning waterside location with views of our busy marina or the River Bure and Wroxham Bridge. Simply sit back, relax and watch the world and the wildlife go by. Better still, select a holiday cottage with its own waterside garden and you can literally fish from your back yard!

Bure Lodge is situated in a small development opposite our boatyard from where you can enjoy views over a private marina from the first and second floors.

All our holiday homes are conveniently located only a couple of minutes' walk from the centre of the village – which has everything you could possibly need for the perfect break. There is a wide range of shops including "The World's Largest Village Store" - Roys of Wroxham (which has an excellent food hall plus fashion, gift and many other departments) - a Post Office and a great selection of pubs, restaurants and takeaways.

No holiday would be complete without taking to the water and you can enjoy a Broads Tours river trip on one of our fleet of passenger vessels, or hire a self-drive day boat direct from our marina! You'll find details of special offers and discounts on page 60.

Wroxham is the perfect base to explore not only a plethora of activities in the Broads National Park but also Norfolk's famous coastline and magnificent beaches. Our staff pride themselves on helping you to plan the perfect holiday, inside your holiday home you will find a welcome folder that includes details of local attractions, eating establishments and much more!

We are sure you will love our holiday cottages. Many of our customers return year-after-year. If you decide to visit again don't forget that you can benefit from our Returning Customer Loyalty Discount!

There's no better waterside location to experience the Broads National Park and Norfolk coast!







Features

Ground Floor

- One twin bedroom
- One single bedroom
- Day room with double sofa bed
- Family bathroom with shower over the bath
- Bed linen and towels provided

First Floor

- Fully fitted kitchen with breakfast dining area
- Dishwasher
- Spacious open plan lounge and dining area
- TV, DVD and X-Box One (games not included)

Second Floor

- Spacious double bedroom
- Ensuite bathroom with shower over bath
- Bed linen and towels provided

Outside

- Small enclosed rear garden
- Washing machine in garage
- Garage for one car with additional outside parking for further car

Travel cot and highchair available on request.

Maximum of two dogs allowed in Bure Lodge at a cost of £40 per week and £25 per short break for each dog. Sorry, smoking is not allowed in Bure Lodge.

Dates	Week	S/Week
02 Jan - 04 Jan	940	665
05 Jan - 6 May	580	410
7 May - 20 May	650	455
21 May - 27 May	810	560
28 May - 03 Jun	720	510
04 Jun - 17 Jun	805	555
18 Jun - 15 Jul	980	685
16 Jul - 26 Aug	1005	695
27 Aug - 02 Sep	885	640
03 Sep- 16 Sep	765	530
17 Sep - 16 Dec	595	420
17 Dec - 01 Jan	970	685





- Open plan lounge/dining room and fully fitted kitchen with integrated appliances, dishwasher and microwave
- Large LCD TV/DVD and XBOX 360 games not included
- First floor: One double en-suite bedroom, one twin bedroom and family bathroom with electric shower over bath
- Second floor: One double bedroom with en-suite toilet and shower and one twin
- Radiator central heating
- Bed linen and towels provided
- Small enclosed garden and deck area with seating for relaxing and watching the world go by
- Parking for two cars only

Travel cot and highchair available on request.

Sorry, no smoking or pets allowed in Fairview Lodge.

Available all year for short breaks, unique Christmas and New Year holidays

	1	3/4
Dates	Week	S/Week
02 Jan - 04 Jan	1300	905
05 Jan - 6 May	805	565
7 May - 20 May	920	650
21 May - 27 May	1120	785
28 May - 03 Jun	1005	705
04 Jun - 17 Jun	1110	780
18 Jun - 15 Jul	1355	940
16 Jul - 26 Aug	1445	1015
27 Aug - 02 Sep	1250	875
03 Sep- 16 Sep	1060	735
17 Sep - 16 Dec	835	575
17 Dec - 01 Jan	1340	930



CORDON ROUGE Cottages STARTS TUESDAY & SATURDAY



Features - Numbers 1 - 5

- Modern fitted kitchen with microwave and integrated appliances, including dishwasher
- Open plan sitting/dining room
- One twin-bedded room
- One double bedroom
- Bathroom with bath (electric shower over), toilet and hand basin
- Night storage heating
- Bed linen and towels provided
- Outside decking with garden furniture
- Parking for one car only

Travel cot and highchair available on request.

Sorry pets arenot allowed in Cordon Rouge Cottages.

TIE
Week

Week	S/Week
940	665
580	410
650	455
810	560
720	510
805	555
980	685
1005	695
885	640
765	530
595	420
970	685
	940 580 650 810 720 805 980 1005 885 765 595









- No.6 is situated on the ground floor and has French doors which lead on to a decking area with garden furniture
- No.7 is situated on the first floor (access via external steps) and has a balcony overlooking the river
- Open plan lounge/dining room and fitted kitchen with integrated appliances and microwave
- One double and one twin bedroom
- Bed linen and towels provided
- Fitted shower room, toilet and hand basin
- Night storage heating
- Parking for one car only

Features - Number 12

- Accessed via an exterior staircase with picture windows overlooking the river and bridge
- Open plan lounge/dining room and fitted kitchen with integrated appliances and microwave
- One double bedroom and one twin bedroom, both with en-suite shower, toilet and hand basin
- Bed linen and towels provided
- Night storage heating
- Parking for one car only

Travel cot and highchair available on request.

Sorry pets are not allowed in Cordon Rouge Apartments.

Dates	Week	S/Week
02 Jan - 04 Jan	795	555
05 Jan - 6 May	500	350
7 May - 20 May	550	385
21 May - 27 May	690	480
28 May - 03 Jun	615	425
04 Jun - 17 Jun	685	480
18 Jun - 15 Jul	830	580
16 Jul - 26 Aug	875	615
27 Aug - 02 Sep	760	535
03 Sep- 16 Sep	655	455
17 Sep - 16 Dec	515	355
17 Dec - 01 Jan	820	570



WHERRYMANSPenthouses

STARTS TUESDAY & SATURDAY





Features - Numbers 8 - 11

- Situated on the first and second floors (access via external steps) with a balcony overlooking the river and Wroxham bridge
- Open plan sitting/dining area and modern fitted kitchen with microwave
- Double bedroom on the second floor
- Bed linen and towels provided
- Bathroom with bath and separate electric shower cubicle, toilet and hand basin
- Night storage heating
- Parking for one car only

Please note that the second floor has some restricted head room.

Travel cot and highchair available on request.

Sorry, pets are not allowed in our Wherryman's Penthouses

Dates	Week	S/Week
02 Jan - 04 Jan	665	470
05 Jan - 6 May	410	290
7 May - 20 May	455	320
21 May - 27 May	560	400
28 May - 03 Jun	510	355
04 Jun - 17 Jun	555	395
18 Jun - 15 Jul	685	480
16 Jul - 26 Aug	695	490
27 Aug - 02 Sep	605	440
03 Sep- 16 Sep	530	370
17 Sep - 16 Dec	420	295
17 Dec - 01 Jan	685	485





Available during your stay in an NBD holiday home.

Broads Tours operates a variety of river trips throughout the main season and offers a 25% discount to residents on the daily tours

* River trips are not available between 1 November and 31 March. Discount not available on special or themed tours.







Discover more about Norfolk Broads Direct and the Broads on our social media sites

See what others have said about their experiences and reviews, or take a look at some of the videos on our YouTube channel.

We would love it if you shared some of your pics!



Upload your Broads holiday snaps on our Facebook page



@nbdWroxham
@BroadsTours



Norfolk Broads Direct Broads Tours



Norfolk_Broads_Direct







Brads Tours RIVER RIVER

Brilliant cruise on the Broads from Wroxham with great staff and all facilities you could ask for onboard. It was excellent value and time passed so quickly with interesting anecdotes from the skipper.

Golfmadpg, Trip Advisor, July 2019.



A river trip or a self-drive day boat is the perfect way to experience the Broads before booking a holiday...

Join us on board one of our passenger vessels for the ideal mix of relaxing scenery and leisure time. As we gently make our way along Norfolk's stunning waterways, we offer live commentary so you can find out more about this fantastic area. Plus, there are light refreshments and a licensed bar – perfect.

Superb music as you sail

On selected evenings during July and August you can enjoy an evening music cruise. Whether you prefer live jazz or our popular boogie nights, take a seat and watch the sun set over the water, accompanied by great music. There's a licensed bar, too. Pre-booking essential.

Santa cruise

Each December, a special visitor lands his sleigh on the top deck of the Vintage Broadsman and children delight in meeting the man in red, while grown-ups take in the winter scenery. A visit from Santa wouldn't be complete without presents, and he has a gift for each child on board. Pre-booking essential.

Just for you

Planning a party? Add a touch of Broads magic to your celebration by hiring one of our passenger boats. If you're planning a special occasion, we can help you make it truly memorable.



Wheelchair users are welcome on all our scheduled river trips – we recommend pre-booking.



Dogs are welcome on all our scheduled river trips at a cost of only £1 per dog.





Breads Tours DAY BOAT BOAT HIRE

If you'd rather see the Broads at your own pace, then hire one of our day boats. Take a picnic and spend some quality time with friends or family enjoying the sights and sounds of the Broads...

You can choose from three different styles of self-drive day boats:

Our **standard day** boats seat up to eight people, are simple to operate and have a canvas "cabriolet-style" cover to protect you from the elements. A limited number of Standard Day Boats may be pre booked online or by telephone for a full day 9am – 5pm hire only. The remainder of the fleet will operate on a first come first served constant turnaround basis.

For a bigger group, how about one of our large electric boats? They're quiet, ecofriendly and seat up to 11 people. These are available for full day hire only (09.00-17.00) and pre-booking is essential. Our most luxurious day craft give you the chance to dine in style as you cruise along. Our **day cruisers** seat up to eight people and are equipped with a two-ring hob, grill, refrigerator, sink and toilet. A split sliding canopy over the seating area allows alfresco dining on sunny days. Day cruisers are available for full day hire only (10.00-17.00) and pre-booking is essential. Whichever boat you choose, we hope you enjoy the chance to experience the magic of the Broads – and of course, if you want to visit again, we're always here to help!



One of our standard day boats has been specially modified to accommodate wheelchair users, fitted with an electric lift and easy-to-board ramp. If you'd like to hire this boat you'll need to book in advance – we usually recommend a minimum of three hours. A 300kg weight restriction applies when using the lift. Maximum 5 people.



Dogs are welcome on all our day boats.





Whether you are taking to the water on board one of our superb Faircraft Loynes cruisers, or whether you are staying by the water in one of our delightful holiday homes, we really want you to enjoy everything that the Broads National Park has to offer.

WILDLIFE SPOTTING

The Broads is home to 25% of the countries rarest species making this the perfect location for wildlife spotting. Look out for ducks, geese, great crested grebes, otters and kingfishers and if you are very lucky the beautiful swallowtail butterfly or even the elusive bittern, the Broads is home to them all and many more species besides.

COARSE FISHING

The Broads offers some of the best fishing around: the waterways and rivers are well-stocked with pike, perch, bream, roach and rudd. Please note that the coarse fishing season runs from 16 June

to 14 March. You will need a current Environment Agency rod licence, which you can pick up at a Post Office or online at www.enviroment-agency. gov.uk. For more information take a look at www.broads.co.uk/norfolk-broads/fishing-onthe-broads.

CYCLING

Hire bicycles and explore your surroundings, following miles of peaceful country lanes (and not many hills!). Cycle hire available from Broadland Cycle Hire based at Bewilderwood, Horning. You'll find more information at www.broads.co.uk/guide-to-the-broads/things-to-do-on-the-norfolk-broads/bike-and-canoe-hire.

CANOEING

Discover the delights of Broadland's quieter corners in a canoe; see things from a different angle and closer to nature. If you fancy a few hours away from your cruiser, you can hire canoes from a number of locations offering access to some of the most tranquil spots. Find details of the canoe

hire network at www.broads.co.uk/guide-to-thebroads/things-to-do-on-the-norfolk-broads/ bike-and-canoe-hire.

WALKING THE BROADS

Step off your cruiser and explore the Broads on foot, where you'll discover boardwalk paths through nature reserves and along the edges of the most scenic Broads and rivers. A network of long-distance footpaths criss-cross the region, following wonderfully scenic routes along the water and beyond. For more information, see www.broads.co.uk/walks-around-the-broads.

AT THE BEACH

The Broads stretch all the way to the coast – Great Yarmouth is a classic British seaside resort, with a vibrant sea front buzzing with shops, cafés and attractions, plus a historic old town. Further up the coast, the beaches of Horsey and Waxham attract seals during the winter and sunbathers in the summer. (Access via Potter Heigham bridge.)

ACTIVITIES FOR CHILDREN

Children love the magic of the Broads - it's the perfect location for spotting wildlife, trying a spot of fishing or even sitting at the helm of your cruiser, (under the very close supervision of a grown up of course!)

Away from the waterways themselves, there are plenty of local attractions for families to enjoy from theme parks, narrow gauge trains to wildlife gardens. To check out our local attractions please see www.broads.co.uk/guide-to-the-broads/things-to-do-on-the-norfolk-broads/family-fun.

For on board activities take a look at our Broads kids pages. www.broads.co.uk/kids/

EATING OUT

You'll find lots of excellent places to eat and drink around the Broads, from pubs and restaurants to cosy tearooms. Whether you like locally sourced gourmet meals or traditional fish and chips, there's something for everyone. Check out our favourite eating establishments here:

www.broads.co.uk/guide-to-the-broads/eating out-on-the-norfolk-broads.

SHOPPING, NIGHT LIFE AND CULTURE IN NORWICH

At the heart of the Broads you'll find a stunning historic city buzzing with culture, famous-name shops, excellent restaurants, nightlife and thriving arts scene. Don't miss Norwich's Norman Castle and Cathedral with the second highest spire in England. You can even moor in the city centre so you don't need to worry about parking!

Please note: All this information is available in greater detail in a specially prepared tolder you'll find on board your cruiser or in your holiday home.





We love the Broads and want all our guests to enjoy this magical landscape as much as we do. At Norfolk Broads Direct we go the extra mile to protect our surroundings.

We've created a full environmental policy – here are some of the highlights:

- Reducing, reusing and recycling our waste and operating carefully considered recycling facilities
- Protecting the water quality in the Broads by using eco-friendly cleaning products. On board our cruisers you'll find phosphatefree washing-up liquid and a fat trap to dispose of your cooking waste harmlessly
- Many of our buildings are fitted with solar panels, providing sustainable energy for our offices, workshops and holiday homes.
- We have switched from using conventional diesel (gas oil) in our hire cruisers to a new greener alternative GTL (gas to liquid). This new fuel is more efficient and has fewer emissions than conventional diesel and is also biodegradable. Another real benefit to our customers is that it is odourless due to the lack of sulphur and aromatics.

CONNECTING WITH WILDLIFE

We're passionate about the wildlife that makes its home in the Broads National park, as we know many of our customers are!

That's why we are proud to

be working in partnership with Norfolk Wildlife Trust as Gold Investors, helping to protect our wildlife for the future. Why not visit the NWT website to see how you can get involved in the great work that they do? https://www.norfolkwildlifetrust.org.uk/home

in Wildlife

At Norfolk Broads Direct we know how lucky we are to be working out on the river each day, watching nature changing with the seasons.

You can share our best spots and follow the fortunes of our local otters, kingfishers, great crested grebes and much more by visiting our Nature blog.

https://www.broadstours.co.uk/nature-blog/

EDUCATION

We believe that the shape of the Broads lies in the hands of young people, so education is very important. At Norfolk Broads Direct, we offer Discovery trips through our sister company Broads Tours for school children to learn and explore how the Broads is managed, how it has changed over the years and all the important wildlife that lives here.

For those hiring boats, we offer children activity packs and wildlife tick sheets to engage more with the environment.



When you book a holiday with Norfolk Broads Direct, you're not just choosing a relaxing break on Britain's magical waterland – you're also caring for the Broads unique environment. For every cruiser holiday that we provide, we donate £1 to the Love the Broads Charitable Trust. The Trust funds projects around the Broads that aim to protect and enhance the area for the benefit of our visitors and local communities alike.

We are delighted that part of our donations have gone to support a very worthwhile project by the Nancy Oldfield Trust which is a charitable organisation that offers a Broads, water-based experience for disabled or disadvantaged people. Our donation has gone to purchase presentation equipment that will be used to enhance activities for people who are in palliative care or who have received diagnosis of a terminal illness.

For more information about other projects supported by Love the Broads please see http://www.lovethebroads.org.uk/

2020 OFFERS & SOUNTS

EARLY BOOKING OFFER -SAVE 5%

For 2020 holidays we have extended our early booking offer

Book your 2020 holiday before 30 November 2019 or your 2021 holiday before 31 October 2020 and save 5% off the hire terms.

RETURNING CUSTOMER LOYALTY DISCOUNT

We always love welcoming our customers back to the Broads, and as a special thank you we have a returning visitor loyalty discount scheme. Every time you holiday with us in 2020 you'll receive a unique voucher code, entitling you to a 5% discount off the hire terms of your next holiday. This could be a second or even third holiday in 2020 or a holiday in 2021 or 2022. Please note only one voucher code can be used per holiday. Can be used in conjunction with early booking offer.

Booking a two week boating holiday?

TO 15%
OFF THE
LOWEST
PRICED
WEEK!

Save 15% off the lowest priced week for a two week holiday starting before 18 June or after 2 September. Save 10% off the lowest priced week for a two week holiday starting between 18 June and 2 September 2020.





25% OFF* RIVER TRIPS

Broads Tours offers a variety of river trips throughout the main season and offers a 25% discount to residents on the daily tours.

* River trips and day boats are not available between November and 31 March. Discount not available on special and themed tours.

SAVE 10% OFF THE SECOND WEEK

Stay in one of our lovely waterside holiday homes for a fortnight and save 10% off the second week price. Offer valid for all of our self-catering properties all year round.

FREE DAY BOAT ON SELECTED DATES

Stay in one of our holiday homes at selected times of the year and enjoy the benefit of a self-drive dayboat for a full day if staying for a week, or half a day if with us for a short break, FREE OF CHARGE!

Applicable dates: From Wednesday 1 April to Friday 22 May, Monday 1 June to Friday 17 July and Saturday 5 September to Saturday 31 October 2020.

4 NIGHTS FOR THE PRICE OF 3

Book a four night mid-week break for the same price as a 3 night weekend break!

Mid-week breaks can start on either a Monday or a Tuesday.





HOLIDAY HOME PRICES 2020

Short breaks are available on all holiday homes and can start on either a Saturday for 3 nights or a Tuesday for 4 nights or Friday for 3 nights or Monday for 4 nights (Bure Lodge only).

Holiday Home Takeover Times

Weekly holidays: Takeover time from 4pm and vacated by 9am. Short break: Takeover time from 2.30pm and vacated by 9am.

Discounts available for holiday homes

Save with a second week discount. Save 10% off second and additional consecutive weeks.

Initial Payments for all holiday homes

Holiday cost	Deposit
Up to £300	£105
£301 - £500	£125
£501 - £750	£150
£751 - £900	£170
£901 - £1400	£180
£1401 - £1900	£225
£1901 - £2500	£275
Over £2501	£325

HIRE FLEET PRICES 2020

Included in your holiday costs are a Broadland map, fouled propeller insurance and outside parking for one car for cruisers up to 4-6 berth and two cars for 6+ berth cruisers. See below for additional car parking charges.

Fuel Deposit

A fuel deposit is required on all hire cruisers in advance (see individual boat pages for amounts). At the end of your holiday, the balance of any fuel remaining will be repaid to you. Alternatively if you have used more fuel than the value of the deposit you will owe us the balance.

Damage Waiver / Security Deposit for Hire Cruisers

The payment of a £45 waiver for up to a 6 berth boat and a £55 waiver for a 7 berth boat and over will free the hirer from any liability for accidental damage to the boat, its fittings or loss of its equipment. It does not cover damage or losses caused by negligence on the part of the hirer, or return of the boat in an unclean condition, which will incur an extra payment.

If you prefer to pay a security deposit rather than a damage waiver this must be stated on booking. The security deposit will be $\mathfrak{L}500$ for boats up to 6 – 8 berth, and $\mathfrak{L}1000$ for boats from 8 berth plus. Some party types will be required to pay a security deposit, these include but are not limited to, all male / all female parties and young mixed non-family groups. If such a party hires 2 or more boats, the security deposits paid will be treated as one deposit covering the whole party.

Cruiser Takeover Times

Weekly holidays:

Takeover time from 4pm and vacated by 9am.

Short break:

Takeover time from 2.30pm and vacated by 9am. Please advise the yard of your arrival time as some cruisers may be ready earlier.

Initial Payments for all Hire Cruisers

Holiday cost	Deposit
£301 - £500	£125
£501 - £750	£150
£751 - £900	£170
£901 - £1400	£180
£1401 - £1900	£225
£1901 - £2500	£275
Over £2501	£325

Please Note: Due to financial regulations we are not able to offer personal insurance cover.

Optional Extras

Payable on arrival	Per week	Short break
Rowing dinghy	£50	£35
Sailing dinghy	£60	£40
Additional outside parking	£20	£10
Undercover parking	£25	£15
Pet charges	£40	£25

Optional extras are payable on arrival.

Payment of Balance

Please note that the balance of hire terms should be paid 70 days (10 weeks) in advance of your holiday start date unless otherwise stated on the booking confirmation. Receipts are issued to all customers.

Cancellation Protection included in brochure price

Cover is automatically provided against loss of your deposit and liability to pay the balance of hire charges if you have to cancel or curtail your holiday for certain unavoidable reasons. This is included in the brochure price.

Qualifying Reasons for Cancellation of your Holiday

Death, illness, bodily injury, pregnancy or childbirth providing pregnancy commences after the insurance is effected. Jury service, witness call.

Redundancy, as long as the employment has been continuous with the same employer for at least two years. Cancellation of arranged leave in respect of a member of HM Forces or police.

Unexpected occupational posting within six weeks of the commencement date of the holiday or involving an occupational transfer in excess of 50 miles.

Fire, storm, flood, subsidence or malicious damage rendering the home uninhabitable.

Police requiring presence following a burglary or other incident at home or place of business.

Death, serious injury or serious illness of any member of your immediate family, fiance(e), close business associate, partner or co-director.

Please note all of the above reasons must have arisen after you made your booking and must not have been within your knowledge at the time of booking. Evidence such as doctors certificates will be required.

Winter Holidays

A limited number of cruisers are available for winter holidays. For more information, please call us on

01603 782207

Brochure Prices

All prices shown in our 2020 brochure are in pounds (\mathfrak{L}) sterling.

BOOKING OFFICE OPENING HOURS

March - End October	
Monday to Sunday	08.00 - 17.30
November to February	
Monday to Friday	08.00 - 17.30
Saturday	09.00 - 14.00
Sunday	10.00 - 15.00

Christmas and New Year 24 - 27 December 2019 and 1 January 2020

ary 2020 Closed

Our 2020 luxury holiday cruisers and waterside holiday homes brochure is prepared many months in advance of the holiday season to which it relates, so changes may be made to the information contained in it.

If any significant changes occur before you have booked, we will endeavour to tell you at the time of booking or pass on the necessary information to you. The prices contained in the brochure are correct at the time of going to press.





HOW TO FIND US:

BY CAR

We are situated in Wroxham on the A1151, eight miles north-east of Norwich. The postcode for satnav is NR12 8RX.

Set Your Sat Nav NR12 8RX

BY PUBLIC TRANSPORT

Take the train from Norwich station on the Bittern Line, which runs between Norwich and Sheringham. Hoveton and Wroxham station is the second stop. We are always happy to collect our customers and their luggage from Hoveton and Wroxham station. Please let us know when you make your booking. www.greateranglia.co.uk

You can also catch the bus from Norwich: First Group route 12 Pink Line or Konectbus route 5B. www.firstgroup.com www.konectbus.co.uk.

However you arrive, you can be sure of a warm, Norfolk Broads Direct welcome... and when you leave us, you'll come away with the feeling that you have experienced something truly magical!

For bookings please call **01603 782207** or book online **www.broads.co.uk**

WHAT HAPPENS WHEN YOU ARRIVE?

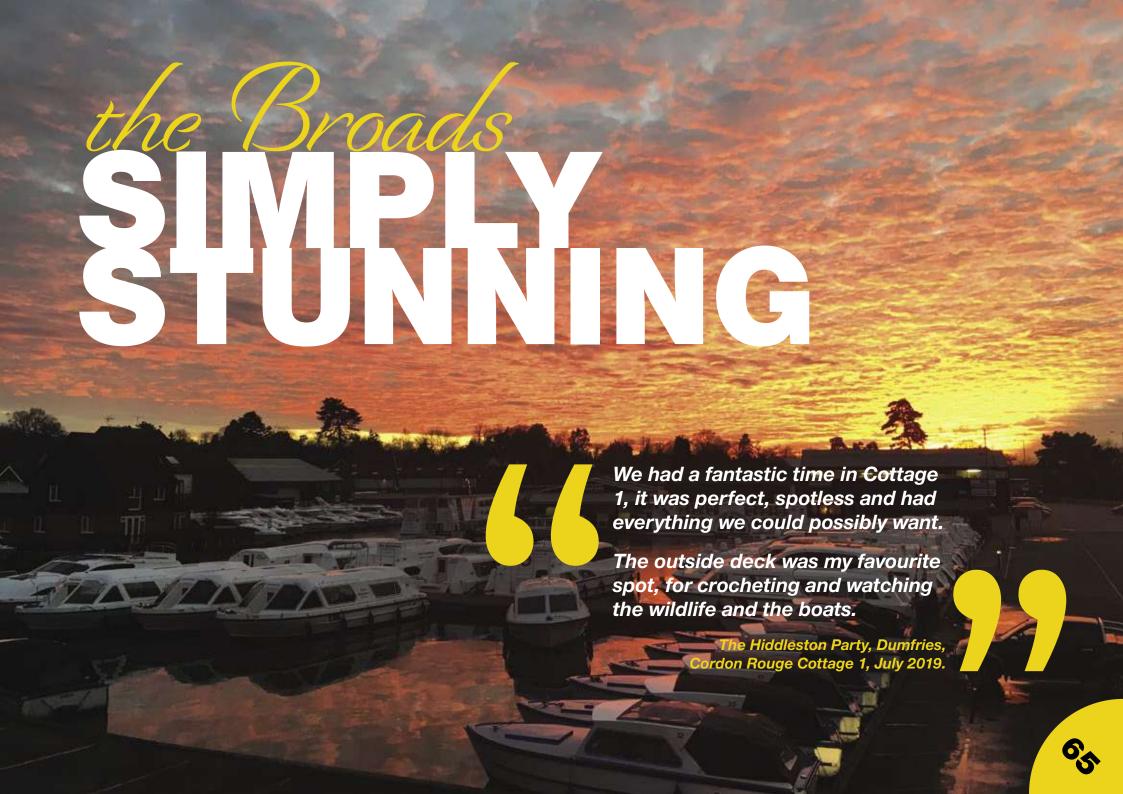
Your holiday with us begins the moment you arrive in Wroxham – our boatyard is adjacent to the river bridge. If you're holidaying in our waterside accommodation, simply park in the designated space for your property. Check-in takes place in our main office, where you can collect your keys plus a stylish and useful welcome jute bag. Inside your holiday home, you'll find a folder containing lots of useful information about the surrounding area, but if there's anything else you'd like to know, don't hesitate to ask our reception team.

If you've booked a hire cruiser, head to our Faircraft Loynes reception where we will check you in and give you a detailed map, a souvenir Broads Guide and your complimentary welcome bag. To help with unpacking, you can then park directly behind your cruiser. To save space on-board we recommend that you put your empty cases back in your car for the duration of your holiday. Alternatively pack in fold-away holdalls.

Any bedding you've requested will be on board, as well as two towels for each crew member and complimentary toiletries in each bathroom.

On board you'll also find a folder full of really useful information about the area to help you to make the most of your holiday.





Terms only when booked direct. This brochure is prepared many months before the holiday season to which it relates, so changes may be made to the information contained in it. If any significant changes occur before you have booked, we will endeavour to tell you at the time of booking or pass on the necessary information to you. The prices contained in the brochure are correct at time of going to press.

1. Your Contract

Your contract is with Norfolk Broads Direct Ltd (referred to throughout these terms & conditions as "NBD"). Any contract to hire a boat listed in this brochure and current supplements incorporates conditions below and is between NBD and you as the hirer. The contract does not take effect until NBD despatch written confirmation of your booking to you. The contract is made in England and is governed in all aspects by English Law.

2. Booking

All Correspondence will be sent to the address given on booking. NBD may refuse to accept a booking at its discretion and will not accept any booking by a person less than 18 years old. Please note we require a minimum of two adults per cruiser.

3. Payments

You must make the initial payment on booking. This payment comprises your booking deposit in part payment for the cost of your cruiser or holiday home and your Cancellation Protection payment (mandatory). It will be refunded if your booking is not confirmed. The balance of the holiday price must be received by NBD no later than 70 days before the holiday start date. If booking within 70 days, full payment must be made when booking. If booking within 14 days of the start date, full payment must be made by debit or credit card. It is not normal practice to send reminders and if final payment is not received as required, NBD may cancel the booking and apply charges (see para 9). Travel documents will not be released until full payment has been received by NBD. Post dated cheques are unacceptable and NBD may recover the cost of any bank charges or other costs incurred in handling dishnoured cheques, direct bank payments and foreign currencies.

4. Low Initial Payment

When NBD offer opportunities to book holidays with a low initial payment the following conditions apply:

- (a) the remaining balance of your holiday cost will become payable as shown in para 3 above;
- (b) if you cancel your booking (see para 9), you will be required to pay the balance of the deposit which would normally have been payable in the absence of any promotion.

5. Price Guarantee

NBD guarantees that there will be no surcharges within 70 days of your departure but reserves the right to alter the price of any of its holidays before you make your booking.

6. Hire Terms

All hire terms are inclusive of VAT and quoted in Ω sterling per boat per week, equipped as described unless otherwise stated. As soon as the booking is confirmed by NBD the hire terms are guaranteed unless there is a change in the rate of VAT.

7. Insurance

Insurance against cancellation or curtailment of your holiday is mandatory – this payment is included in the brochure price and details of the policy can be found overleaf. We also recommend that you have adequate personal insurance cover for your holiday needs. As we are no longer able to offer this service you will need to make independent provision.

8 Alterations by You

If you wish to change your booking after NBD has issued your confirmation, NBD will do its best to help but has no obligation to make any change other than to allow you or any member of your party to transfer the booking to another party or parties, provided that written notice is received from the person who made the booking. Transfer from one boat to another within this brochure will be possible. If NBD are able to make changes, an administration fee of \$25 may be charged. Please note that major changes may be treated by NBD as a cancellation by you and will be subject to charges referred to in para 9. Any change you wish to make to your holiday once it has commenced is your sole responsibility.

9. Cancellation by You

If you are forced to cancel your booking you must notify NBD immediately by telephone and send written confirmation (signed

by the person who made the booking) by Recorded Delivery to the Wroxham boatyard address, enclosing your booking confirmation. The cancellation will be effective from the date written confirmation is received by NBD. If the reason for cancellation is within the terms of the NBD cancellation protection, you will receive a refund of monies paid less the cancellation protection fee and a cancellation administration fee of £35. If the reason for cancellation falls outside fits terms, NBD will make a charge as below.

- (a) cancellation 70 days or more prior to start date: NBD will retain the initial payment only. If you have not paid the full initial payment shown in the brochure at the time of booking, you must pay the shortfall:
- (b) cancellation less than 70 days before start date (or if NBD cancels because you fail to pay the balance of the holiday price as required by para 3) you will be liable to pay the whole balance less any hire charges NBD may be able to recover by reletting the boat. If you have received your Norfolk Broads Direct Travel documents, no refund (if due) will be made until these are received back by NBD. It is not possible to make refunds for any services booked but not used.

10. Alterations by NBD

NBD reserves the right to make changes when they become unavoidable or necessary. If a material change is made to your holiday NBD will inform you as soon as reasonably possible. A material change is one that is a significant change of location or a change of boat to that of a lower category or price. In the event of material change you may choose to:

- (a) accept the alteration and the contract will be varied accordingly.
- (b) purchase an alternative NBD holiday (where available) with credit being given for the price of the cancelled holiday; or
- (c) cancel and receive a refund of money you have paid.

11. Cancellation by NBD

NBD will not cancel your holiday within 70 days of your departure unless it has to for reasons in para 13 or unless payment is not received as per para 3. NBD may cancel your holiday at its absolute discretion on or before the date when payment of the full holiday price becomes due. If NBD cancel, they will inform you as soon as reasonably possible and you will be offered either:

- (a) a holiday of comparable standard (if available) together with a full refund of any price difference; or
- (b) a full refund of any monies you have paid. NBD may at its absolute discretion refuse to hand over a boat or terminate a holiday where in the opinion of NBD a person or group is likely to cause damage, distress or annoyance to other persons or property. In such event NBD will be under no obligation to refund, compensate, or indemnify you.

12. Compensation for cancellation or material alteration

Subject to para 11(a), in addition to refunding monies paid, NBD will compensate you where it has to cancel or make a material change as follows:

Period when notice of compensation per member cancellation or alteration is given prior to departure (excluding infants)

More than 70 days £15

70 - 29 days £25

28 - 15 days £35

14 days or less £50

Compensation for children invoiced at reduced prices will be paid on a pro rata basis. No further claims for compensation or expenses will be considered.

13. Important note

No compensation will be paid by NBD where cancellation or material change arises from:

- (a) Unusual or unforeseeable circumstances beyond NBD's control such as war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions including flooding of waterways.
- (b) Your failure to pay the balance of the holiday price within the time stipulated.
- (c) As a result of your behaviours as set out in para 9 above.

14. Start and finish of your holiday

- (a) unless otherwise stated, the time of boarding the boat is 4pm on the hire start date;
- in the event of mechanical failure, the right is reserved to delay departure until a repair is effected;
- (c) NBD will give you a demonstration and explain the controls of the boat and its equipment. You must notify NBD of any faults in the equipment of the boat identified either before or after the boat leaves the boatyard so that they can be rectified;
- (d) non-arrival at the boatyard by mid-day on the day following start date without prior notification shall entitle NBD to treat the booking as cancelled as per para 9;
- (e) unless otherwise stated you must return the boat (with all gear and equipment) to the boatyard in a clean and tidy condition by 9am on the final day of hire. A charge will be made if the boat is returned late or is not clean and tidy.

15. Acciden

You are responsible for the boat's safe navigation and must take all reasonable care. No minor may control the boat without the direct supervision of an adult. In the event of damage to the boat rendering it inoperable, however caused, no responsibility can be accepted by NBD for loss of time or cost of alternative accommodation or any other damages or occasioned expenses. In the case of any accident or damage to the boat or any other craft or to waterway property you must, for insurance reasons:

- (a) record the name of any other boat involved with names, addresses and phone numbers of its owner and hirer (where applicable); and
- (b) immediately report these facts to the boatyard with full details and extent of the damage; and
- (c) report the full details in writing to NBD on return from holiday quoting your booking reference number. No repairs may be put in hand without NBD's consent. On returning the boat at the end of your holiday you must inform NBD of any damage or items broken, lost or stolen.

16. Damage Waivers and Security Deposits

Although boats are insured by NBD you are primarily responsible for any damage to the boat, its equipment or to any third party property and for loss of equipment, NBD will require either a (i) Damage waiver payment with separate fuel deposit. The damage waiver is non-refundable. You are indemnified for any damage to the boat, its equipment or to any third party property and for loss of equipment; or (ii) Security deposit with separate fuel deposit. Fuel costs exceeding the fuel deposit will be charged to you. For information including the normal charges see individual boats. Additional deposits. NBD reserves the right to charge a security deposit on certain parties - you will be advised when you book. If you return the boat without damage, loss of equipment or thirdparty claim against you, the deposit will be repaid. Where damage has occurred, all or part of your security deposit may be withheld by NBD. Not withstanding the above if you or any member of your party either fail to comply with booking conditions or cause negligent, wilful or criminal damage you will be fully liable for any

17. Delays

Every boat is checked before the start of each hire and in the event of a mechanical failure the right is reserved to delay departure until a repair has been effected, so it is unlikely that your boat will suffer a mechanical breakdown. If a breakdown of any kind occurs, you must report it to NBD immediately so that repairs can be made to enable you to resume your cruise. Provided that NBD is so informed, they will take steps to repair the boat and/or its equipment as speedily as practicable in the circumstances. Apart from these obligations. NBD shall not be liable in any respect for any indirect or consequential loss or damage, whether financial or otherwise, suffered as a result of such a breakdown. NBD shall not be responsible for the consequences of delays or restrictions on cruising arising from obstruction, repairs or damage to waterways. flooding, shortage of water, industrial action or other circumstances beyond their control. The right is reserved to restrict cruising if unusual or hazardous conditions prevail.

18. Loss of Water

You are responsible for any charges made by waterways authorities in respect of loss of water or damage to waterway property caused by you while in charge of the boat.

19. Navigation Restrictions and Bye-Laws

On no account may you:

- (a) tow, or be towed by other cruisers unless with professional
- (b) cruise after dark (your boat is not equipped or insured for night navigation);
- (c) permit your boat to be taken out to sea; or You must navigate in accordance with current bye-laws and must observe the speed limits applicable to the waterway. No hire boats may be taken below Haven Bridge, Great Yarmouth or through the lock at Oulton Broad. More detailed information will be provided at the boat yard.

20. Hirers' Equipment

You may not take on the boat, without NBD's prior permission, portable heaters of any type, lighting equipment or anything which may cause danger to the boat, its equipment or its occupants.

21. Injury or Damage to you or your property

NBD is not liable for death, personal injury, or loss or damage to you or your property, or any property belonging to or in the possession of the hirer or any member of the hirer's party (including any motor cars or their contents parked at the boat yard) unless it is caused by NBD's negligence or wilful default.

22. Party Members with limited mobility.

If you have any members of your party with limited mobility, you must enquire as to the suitability of the boat at the time of booking Whilst no guarantee can be given, NBD will offer assistance and advice so far as is practical.

23. Extra Persons

The number of persons indicated for each boat must not be exceeded except where provision for extra persons is specified in individual boat particulars.

24. Optional Extras

Optional extras such as dinghies, etc. may be available at extra charge as stated in the brochure, but are subject to availability on your hire start date.

25. Pets

Up to two pets are normally allowed aboard a boat unless otherwise stated in the boat details, at an extra charge. Please advise on booking.

26. Modifications and Descriptions

Every effort has been made to ensure that individual boat descriptions contained in the brochure are correct. However, the right is reserved to make modifications to boat specifications that are considered necessary in the light of operating requirements. Layout plans in the brochure are for general guidance and are not to scale. Illustrations and photographs of standard production - built boats are sometimes used and the interior and exterior colour scheme and layout of your boat may therefore not be identical with the one in the brochure.

27. Disputes

Any dispute, difference or question which may at any time arise out of the contract or the subject-matter thereof shall be referred to a single arbitrator to be agreed upon between the parties (or failing agreement to be nominated by the Chartered Institute of Arbitrators on the application of either party) in accordance with the provisions of the Arbitration Act, 1950, or any statutory modifications or re-enactment thereof for the time being in force. These conditions supersede all previous issues.





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